

## **Privacy policy**

User privacy and protection of User information provided to Youdask while using the Youdask marketing tool for attracting new users and growing sales through our webpage [www.youdask.com](http://www.youdask.com) (hereinafter the Services). The Services are very important to Youdask. Processing of User personal data by Youdask is therefore subject to the following rules:

### **Types of personal data processed.**

The types of personal data collected by Youdask include your profile information including your name, e-mail address, age, birth date, phone number, current city, as well as your payment information provided to us by you. We make it clear that we are requesting this information before you subscribe to our Services. You may contact Youdask at any time to identify and amend your personal data processed by us.

### **Purpose of data processing.**

Your personal data is processed by us to help us personalise and develop our Services. We may use your personal data to provide the Services, handle subscriptions, process payments, communicate with you about our Services, update our records, also to display content and recommend goods or services that might interest you. We also use your personal data for statistics to improve our Services, prevent or detect fraud or abuses of our Services and enable third parties to carry out certain functions on behalf of us.

### **Transferring of personal data.**

Whenever we transfer personal information to countries that are neither in the European Union/European Economic Area nor in the list of countries recognised by the European Commission as providing adequate protection of personal data, we will ensure that the information is transferred and stored in accordance with these Terms and as permitted by the applicable laws on data protection.

### **Disclosing of your personal data.**

Your personal data will not be disclosed to third parties without your consent, except when it is necessary for the provision of Services, to enforce or apply the Terms and other agreements between you and Youdask, or when so required by applicable law. As Youdask business partners or suppliers or service providers may be responsible for certain parts of the overall functioning or operation of the Services, personal data may be disclosed to them. By subscribing to our Services, you acknowledge all such disclosures.

### **Security.**

Youdask will make every effort to ensure the secure collection, transmission and storage of personal data. Youdask has implemented appropriate physical, technical, and organisational measures for the protection of the personal data that we process.

### **Direct marketing.**

Your personal data may be used for direct marketing purposes if you have granted a respective consent during registration or if otherwise allowed under applicable law. You have the right to refuse from direct marketing at any time. If you do not want to receive such e-mail

messages, you may unsubscribe from this type of communication by contacting us at the contact details indicated below.

**Right to review data.**

You have the right to review what personal information we store about you, make changes to the information and if you wish, request the removal of the information. Requests related to these matters can be sent to [info@youdask.com](mailto:info@youdask.com).